

We need to be able to populate these fields in the software using the spreadsheets you sent. Currently Office and County do not match any fields in the below screen.

Would you like to:

Match Office to Department

Match County to Home Page

Call Control **Contact** Chat History Scripts Predictive BMR Task

Contact Information

Company	<input type="text"/>	Contact ID	<input type="text"/>
First name	<input type="text"/>	Address	<input type="text"/>
Last name	<input type="text"/>	City	<input type="text"/>
Title	<input type="text"/>	State	<input type="text"/>
Phone	<input type="text"/>	Zip/Postal	<input type="text"/>
Extension	<input type="text"/>	Country	United States
Fax	<input type="text"/>	E-Mail	<input type="text"/>
Cellular	<input type="text"/>	Home page	<input type="text"/>
Home phone	<input type="text"/>	Department	<input type="text"/>

25 | [Left Arrow] | [Right Arrow] | Select | [Left Arrow] | [Right Arrow] | 25

Dialer Contact

- Dial Phone
- Dial Cellular
- Dial Home Phone
- Send E-Mail
- Create Task
- Schedule
- Send Fax

Dialer Options

- Find
- New Record
- Edit Record
- Delete
- Clear Fields

Assign contact

Name	Type	Location	Contact	Assigned

Notes